



## Terms & Conditions



### Delivery

*When will I get my order? Usually, it takes 5-7 days to fulfill an order, after which it's shipped out. The shipping time depends on your location, but can be estimated as follows:*

*USA: 5-7 business days*



### I received a wrong/damaged product, what should I do?

*We're so sorry if the product you ordered arrived damaged. To help us resolve this for you quickly, please email us at [daydinkersclub@gmail.com](mailto:daydinkersclub@gmail.com) within a weeks' time with photos of the damaged product, your order number, and any other details you may have about your order. We'll get back to you with a resolution as soon as possible!*



### Do you Offer Refunds?

*Refunds are only offered to customers that receive the wrong items or damaged items. If any of these apply, please contact us at [daydinkersclub@gmail.com](mailto:daydinkersclub@gmail.com) with photos of wrong/damaged items and we'll sort that out for you.*



### How Do I Track my Order?

*You'll receive a tracking link via email when your order ships out. If you have any questions about your tracking or shipment, drop us a line at [daydinkersclub@gmail.com](mailto:daydinkersclub@gmail.com)*



### My Package Hasn't Arrived, What Now?

*Before getting in touch with us, please help us out by doing the following:*

- *Check your shipping confirmation email for any mistakes in the delivery address*
- *Ask your local post office if they have your package*
- *Stop by your neighbors in case the courier left the package with them. If the shipping address was correct, and the package wasn't left at the post office or at your neighbor's, get in touch with us at [insert your support email here] with your order number. If you did find a mistake in your delivery address, we can send you a replacement order, but shipping will be at your own cost.*

**Contact Us via live chat or email us at [daydinkersclub@gmail.com](mailto:daydinkersclub@gmail.com)**

